Frequently Asked Questions (FAQs)

What is Argos?

Argos is an enterprise portal that allows you to view, update and manage reports that are developed in Argos.

Who do I contact if I have a problem running a report?

Submit the following information to argosadmin@gsu.edu OR GSU help desk. (not both)

1. Are you using the Argos Web Viewer or Argos Client?
2. What is the Folder/Datablock/Report name?
3. Provide a screen shot of the error.
4. Describe the problem that you are experiencing.

How can I sign up for Argos?

1.) Complete the Argos Request Form using the sharepoint link below.
   
   Argos Access Form

2.) You may also need to complete the Data Access form so you have permission from the Data Steward to see data through the Argos Tool.

What is the URL of Argos Production Instance?

https://reports.gsu.edu
When is the next training class?

http://calendar.gsu.edu/search/events?search=argos

Who do I contact if I have a question about Argos?

Submit your question to argosadmin@gsu.edu.

How can I get an Argos Report developed or modified?

Argos New Report and Modification forms can be found at oie.gsu.edu/argos. Complete the form and submit it to dssforms@gsu.edu.

Where can I find a listing/catalog of reports?

You can find a catalog of reports in the Argos Users Community Sharepoint site.

Why doesn't my Evisions Application Launcher download?

If the application does not launch you may need to download & install the Evisions Application Launcher.

You may not be the PC Administrator of your PC. Contact the PC administrator for you department.