Refunds

If your student account shows a credit balance, you may be entitled to receive a refund.

PantherCard Refunds

Get your financial aid refund transferred electronically directly to your PantherCard, the FASTEST way to receive your refund:

The Office of Student Accounts in partnership with Auxiliary Services is now offering an exciting new option to have your student account refund available on your Money Network® Enabled PantherCard. Your Money Network® Enabled PantherCard gives you anytime, anywhere purchasing power with the functionality and security of a bank-issued, prepaid card. Your financial aid and payroll can be automatically delivered to your Money Network® Account in less time than waiting for a check to arrive in the mail or clear in your traditional bank account. It’s fast, safe and convenient!

PantherCard Money Network® Refund Authorization

To take advantage of this option for receiving your refund, you must complete all of the following steps. This will ensure that you are properly enrolled in the PantherCard Money Network® refund program. Review our PantherCard Features page for details about accessing your funds.

Step 1: Get a Money Network® Enabled PantherCard
Your PantherCard must have the Discover logo on the front. If you have an older version of the PantherCard, you must visit the PantherCard Office to exchange/replace your card.

Step 2: Activate your Money Network® Enabled PantherCard
Your account must be activated in order for it to work. Wait 24 hours after you have been issued your PantherCard before you call 1-800-822-4283 and follow the system’s prompts. Remember your PIN — you will need it to make PIN-debit purchases, ATM withdrawals and to access your account when calling Customer Service.

Identity Verification
During the activation process you will be asked for your social security number. You DO NOT have to provide this information. This is your choice. The Office of Student Accounts can still refund to this card even if you do not verify your identification.

Identity verification gives you more access to additional key features such as being able to reload your card from other sources (job, online deposits, etc) and more. Identity verification involves confirming your name, birth date and address and is not a credit check. If you choose not to verify your identification when you activate, you will always have the option to go through this process at a later time.

Step 3: Authorize Student Accounts to deposit your refund to your Money Network® Account
Follow these steps to authorize our office to deposit your student account refund to your PantherCard Money Network® account:
1. Log into PAWS at https://paws.gsu.edu
2. Select the “One Stop Shop” tab
3. Select the “Financial Aid” folder from the GoSOLAR menu
4. Select the “Authorizations” link
5. Select “Authorize” from the dropdown menu under the “PantherCard Money Network® Authorization” section

**Direct Deposit**

Students also have the option to have their refund of overpayments electronically disbursed to the checking or savings account they designate. This makes the refund process faster than receiving a paper check, easy for the student, and more secure than mailing a paper check. To enroll in Direct Deposit, log in to PAWS and follow the steps below:

1. Select the One Stop Shop tab
2. Select the Student Accounts menu on the left
3. Select “Enroll/ Change Direct Deposit”
4. Enter your banking information

**Stop Payment Request**

If your refund check is lost or damaged and you would like to request a replacement, please fill out our Stop Payment Request form and submit it to our office. You may fax the form to 404-413-2144, mail it to Student Accounts, Attn: Stop Payments, PO Box 4029, Atlanta, GA 30325, or bring the form in person to the One Stop Shop.