For Students: Desire2Learn Support

Having trouble logging into to Desire2Learn?
Please be aware that students will only be able to log in to Desire2Learn if they are currently registered for a course. Please allow one day after registration for login permission to become available.

FREQUENTLY ASKED QUESTIONS

Why can't I log in to Desire2Learn, but I can log in to other systems that use CampusID?
Students are only able to log in to Desire2Learn if they are currently registered for a course. Please allow one day after registration for login permission to become available.

My course isn't showing up in Desire2Learn. What do I do?
Please contact your instructor to be added to the course manually.

What is the URL for D2L?
Desire2learn.gsu.edu

How do I sign into D2L?
With your CampusID and password.

What browser should I use with D2L?
You can use Firefox, Safari, Internet Explorer, or Chrome. They all work with D2L.
Is there any iOS or Android app for D2L?
Currently, there is no D2L app for students; however, you can use a browser on your Android or iOS device to access D2L.

What if I don’t see any content in some areas like the dropbox or quizzes?
Not all instructors choose to use every function within Desire2Learn. This is why some areas will have content and others might not.

Where can I get support on D2L?
You can send help ticket to help@gsu.edu (mailto:help@gsu.edu?Subject=Desire2Learn%20Help) or you can call 404-413-HELP (4357). You can also get in-person assistance in Library North on the second floor.

Can I forward e-mails in D2L to another e-mail account?
No. All e-mail in D2L is self-contained and cannot be forwarded.

Can I customize anything on my D2L profile or interface when logged in?
You can upload a picture of yourself as part of your profile. This picture will be visible to students in your classes, as well as your professor. You can also add tasks to a task list (if you wish).

Will students be able to instant message other students in D2L?
Yes. There is a chat feature in D2L.