-----Original Message-----
From: Rene Mondy
Sent: Monday, February 11, 2013 10:07 AM
To: 
Subject: RE: Appeal

Dear

Associate Dean Charles Derby is in the process of reviewing the details and will have an update to you by the close of the week. In the meantime, if you have questions or comments, please do not hesitate to let me know.

Thank you,
Rene

From:
Sent: Friday, December 14, 2012 5:58 AM
To: William Joseph Long
Cc: Rene Mondy
Subject: Appeal

Dear Dean Long,

I am a student currently attending Georgia State University. My name is . I am writing to appeal the decision of the Department pertaining to me getting a full refund for the course, . I enrolled in the fall semester 2012.

I feel that the Chair of the department, Anu Bourgeois, and others of the department did not thoroughly look into the matter of me having to withdraw from . There were plenty of issues in the course that took away my interest in learning in Mr. Jaman Bhola's class, for as unreasonable questioning the instructor on an extension for an assignment. This caused me to loose focus, because GSU bookstore did not carry the book, although I looked for it in advance. He never mentioned the website that had the homework problems. I had to request where to find the course syllabus, that was not adequately told where I can download it. I was never told how to adequately work the problems until I asked Mr. Bhola. The textbook did not have the problems for me to refer. So, I had to figure out, for too long, the steps in working the conversion problems. This took entirely too long when I had other classes. His handwriting never improved, which costed me points off test 2. All the questioning and searching for a textbook, along with my other scheduled courses, caused me to withdraw on October 3, 2012. I feel that Mr. Jaman Bhola was not prepared, and his sessions were making it impossible for me to satisfactory complete the course.

I appreciate your attention to this matter and look forward to hearing from you. Contact me at for additional information if needed. I am looking for a full refund from the course. I sent the dated decisions from the Chair in another email.
From: [anu@cs.gsu.edu] on behalf of Anu Bourgeois
Sent: Monday, December 10, 2012 1:41 PM
To:
Cc: Yi Pan; Shundra Rene Mondy
Subject: Appeal

Dear

The message that is included below was forwarded to the Department and we were told that this was a formal complaint regarding the course you took with Mr. Bhola. I am sending this message on behalf of Dr. Pan (Department Chair).

We have discussed this matter and do not believe that Mr. Bhola acted in a way that was discriminatory or unfair for the course he was teaching. For this reason we are not able to approve your appeal. The following points are responses to your concerns included in the message below:

1. Syllabus: It is not a requirement that we post any class information on ULearn. If you did not hear Mr. Bhola mention his personal website during the first lecture, you could have asked him where to find it. He routinely posts all information regarding the course material on his website.

2. Handwriting issue. The term "unit" is never used as a data type in any of our classes. This must have been discussed in the lecture and it is also included in the text book appropriately.

3. Access to the text book: It is not a requirement that the campus bookstore retain enough copies of the textbooks for all students. In this current environment, most students purchase their textbooks online, so it would not be good practice for them to keep that many in stock. If one were to google the title of the book, it instantly displays a number of sites selling the book. Most of these sites are selling the textbook at a cheaper cost and they do not take long for delivery. So Mr. Bhola was not acting unfairly by not giving an extension, it is the student's responsibility to obtain the book.

Please let me or Dr. Pan know if you have any other questions. If you are not satisfied with this response, you can address a formal appeal to Dr. Derby and email it to Ms. Mondy (I have cc'd her on this message as well.)

Best regards -

Anu Bourgeois
From:
Date: November 29, 2012 10:02:07 PM EST
To: Hannah K Funderburk <hfunderburk2@gsu.edu><mailto:hfunderburk2@gsu.edu>>
Cc: Rene Mondy <reneprestimondy@gsu.edu><mailto:reneprestimondy@gsu.edu>>
Subject: RE: Further Questions

I needed an extension on the assignment from Mr. Bhola. For him to not give me an extension was not fair. The assignment was due on August 30 at 2:30pm. I told Mr. Bhola I could not get the book. The book was not in stock at GSU's bookstore. It would have taken me more than a day to look for someone who could lend me their book to complete the assignment. I needed more time. All the problems had to be typed. As a student, I should not have to borrow a stranger's property. I think that the students in the class needed their own book.
Regarding the handwriting issue, I already furnished an example of his handwriting in an email that I sent to Ms. Mondy and to Anu Bourgeois. An example of his handwriting that caused me to miss a problem was on test 2, problem 16. Problem 16 stated, "A programming language uses different data types to store data in the computer, make a list of 4 more data types." I wrote "unit" because Mr. Bhola's handwritten notes looked as he wrote "unit". The correct answer was the word "int". I already complained to Yi Pan and Bhola before the test about his eligible handwriting. I complained to Yi Pan in the Department on 9/12/12. His handwriting did not improve. Do you need a copy of the problem?

Over all I think Mr. Bhola was unprepared. I had to repeatly ask questions everyday. I had to ask where to get the syllabus, which was not on Ulearn.

If you need more information let me know.

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Anu G. Bourgeois, Ph.D.
Associate Professor and Director of Undergraduate Studies
Department of
Georgia State University
Tel: (404) 413-5723 Fax: (404) 413-5717
Web:
February 13, 2013

Dear Ms.

I am in receipt of your request to receive a refund for the fall 2012 semester course, , taught by Dr. Bhola.

After a careful and thorough review, I find that the evidence does not warrant a reversal of the departmental decision and therefore your request is denied.

If you are dissatisfied with the decision, you have the right to appeal in writing to the Provost and Vice President for Academic Affairs within twenty working days of the date of this letter.

Sincerely,

Charles Derby
Associate Dean for the
Natural and Computational Sciences

cc: Anu Bourgeois
    Yi Pan